

Virtual University of Pakistan

Assessment Team Report

Department Name: Management Science

Program Name: MS Business Administration

Criteria Referenced Evaluation

| | Poor performance in most of the areas. | Fair performance in most of the areas. | Good performance for most areas / No poor performance in any areas. | Good to excellent performance in all areas. | Excellent performance in all areas. | Score |
|-------------|--|--|---|---|-------------------------------------|-------|
| Criterion 1 | | | ✓ | | | 3.17 |
| Criterion 2 | | ✓ | | | | 12.00 |
| Criterion 3 | | | | ✓ | | 7.33 |
| Criterion 4 | | ✓ | | | | 6.00 |
| Criterion 5 | | | ✓ | | | 9.82 |
| Criterion 6 | | ✓ | | | | 12.00 |
| Criterion 7 | | | ✓ | | | 6.67 |
| Criterion 8 | | ✓ | | | | 5.00 |

| Criterion 1 – Program Mission, Objectives and Outcomes | | | | | | Weight = | | 0.05 | |
|---|--|--------------|-----------|-----------|----------|----------|--|------|--|
| Factors Score | | | | | | | | | |
| 1 | Does the Program have documented measurable objectives that support faculty / college and institution mission statements? | 5 | 4 | ✓ | 2 | 1 | | | |
| 2 | Does the Program have documented outcomes for graduating students? | 5 | ✓ | 3 | 2 | 1 | | | |
| 3 | Do these outcomes support the Program objectives? | 5 | 4 | 3 | ✓ | 1 | | | |
| 4 | Are the graduating students capable of performing these outcomes? | 5 | ✓ | 3 | 2 | 1 | | | |
| 5 | Does the department assess its overall performance periodically using quantifiable measures? | 5 | 4 | 3 | ✓ | 1 | | | |
| 6 | Is the result of the Program Assessment documented? | 5 | ✓ | 3 | 2 | 1 | | | |
| Total Encircled Value (TV) | | 0 | 12 | 3 | 4 | 0 | | | |
| Score 1 (S1) = [TV/(No. of Questions *5)] *100 *Weight = | | 3.17 | | | | | | | |
| Criterion 2 – Curriculum Design and Organization | | | | | | Weight = | | 0.20 | |
| Factors Score | | | | | | | | | |
| 1 | Is the curriculum consistent? | 5 | 4 | ✓ | 2 | 1 | | | |
| 2 | Does the curriculum support the program's documented objectives? | 5 | 4 | ✓ | 2 | 1 | | | |
| 3 | Are theoretical background, problem analysis and solution design stressed within the program's core material? | 5 | 4 | ✓ | 2 | 1 | | | |
| 4 | Does the curriculum satisfy the core requirements laid down by respective accreditation bodies? (refer Appendix A of the Self Assessment Manual) | 5 | ✓ | 3 | 2 | 1 | | | |
| 5 | Does the curriculum satisfy the major requirements laid down by HEC and the respective councils / accreditation bodies? | 5 | ✓ | 3 | 2 | 1 | | | |
| 6 | Does the curriculum satisfy the general education, arts and professional and other discipline requirements as laid down by the respective / accreditation bodies / | 5 | 4 | ✓ | 2 | 1 | | | |
| 7 | Is the information technology component integrated throughout the program? | 5 | 4 | 3 | 2 | ✓ | | | |
| 8 | Are oral and written skills of the students developed and applied in the program? | 5 | 4 | ✓ | 2 | 1 | | | |
| Total Encircled Value (TV) | | 0 | 8 | 15 | 0 | 1 | | | |
| Score 2 (S2) = [TV/(No. of Questions *5)] *100 *Weight = | | 12.00 | | | | | | | |
| Criterion 3 – Laboratories and Computing Facilities | | | | | | Weight = | | 0.10 | |
| Factors Score | | | | | | | | | |
| 1 | Are laboratory manuals / documentation / instructions etc. for experiments available and readily accessible to faculty and students? | 5 | 4 | ✓ | 2 | 1 | | | |
| 2 | Are there adequate number of support personnel for instruction and maintaining the laboratories? | 5 | ✓ | 3 | 2 | 1 | | | |
| 3 | Are the university's infrastructure and facilities adequate to support the program objectives? | 5 | ✓ | 3 | 2 | 1 | | | |
| Total Encircled Value (TV) | | 0 | 8 | 3 | 0 | 0 | | | |
| Score 3 (S3) = [TV/(No. of Questions *5)] *100 *Weight = | | 7.33 | | | | | | | |
| Criterion 4 – Student Support and Advising | | | | | | Weight = | | 0.10 | |
| Factors Score | | | | | | | | | |
| 1 | Are the courses being offered in sufficient frequency and number for the students to complete the program in a timely manner? | 5 | 4 | ✓ | 2 | 1 | | | |
| 2 | Are the courses in the major area structured to optimize interaction between the students, faculty and teaching assistants? | 5 | 4 | ✓ | 2 | 1 | | | |
| 3 | Does the university provide academic advising on course decisions and career choices to all students? | 5 | 4 | ✓ | 2 | 1 | | | |
| Total Encircled Value (TV) | | 0 | 0 | 9 | 0 | 0 | | | |
| Score 4 (S4) = [TV/(No. of Questions *5)] *100 *Weight = | | 6.00 | | | | | | | |

| Criterion 5 – Process Control | | | | | | Weight = | 0.15 |
|---|---|--------------|-----------|-----------|----------|----------|------|
| Factors Score | | | | | | | |
| 1 | Is the process to enroll students to a program based on quantitative and qualitative criteria? | 5 | ✓ | 3 | 2 | 1 | |
| 2 | Is the process above clearly documented and periodically evaluated to ensure that it is meeting its objectives? | 5 | 4 | ✓ | 2 | 1 | |
| 3 | Is the process to register students in the program and monitoring their progress documented? | 5 | 4 | 3 | ✓ | 1 | |
| 4 | Is the process above periodically evaluated to ensure that it is meeting its objectives? | 5 | 4 | 3 | ✓ | 1 | |
| 5 | Is the process to recruit and retain faculty in place and documented? | 5 | ✓ | 3 | 2 | 1 | |
| 6 | Are the processes for faculty evaluation & promotion consistent with the institution mission? | 5 | ✓ | 3 | 2 | 1 | |
| 7 | Are the processes in 5 and 6 above periodically evaluated to ensure that they are meeting their objectives? | 5 | ✓ | 3 | 2 | 1 | |
| 8 | Do the processes and procedures ensure that teaching and delivery of course material emphasize active learning and that course learning outcomes are met? | 5 | 4 | ✓ | 2 | 1 | |
| 9 | Is the process in 8 above periodically evaluated to ensure that it is meeting its objectives? | 5 | 4 | ✓ | 2 | 1 | |
| 10 | Is the process to ensure that graduates have completed the requirements of the program base on standards and documented procedures? | 5 | ✓ | 3 | 2 | 1 | |
| 11 | Is the process in 10 above periodically evaluated to ensure that it is meeting its objectives? | 5 | 4 | ✓ | 2 | 1 | |
| Total Encircled Value (TV) | | 0 | 20 | 12 | 4 | 0 | |
| Score 5 (S5) = [TV/(No. of Questions *5)] *100 *Weight = | | 9.82 | | | | | |
| Criterion 6 – Faculty | | | | | | Weight = | 0.20 |
| Factors Score | | | | | | | |
| 1 | Are there enough full time faculty members to provide adequate coverage of the program areas / courses with continuity and stability? | 5 | ✓ | 3 | 2 | 1 | |
| 2 | Are the qualifications and interests of faculty members sufficient to teach all courses, plan, modify and update courses and curricula? | 5 | 4 | ✓ | 2 | 1 | |
| 3 | Do the faculty members posses a level of competence that would be obtained through graduate work in the discipline? | 5 | 4 | ✓ | 2 | 1 | |
| 4 | Do the majority of faculty members hold a PhD degree in their discipline? | 5 | 4 | 3 | ✓ | 1 | |
| 5 | Do faculty members dedicate sufficient time to research to remain current in their disciplines? | 5 | 4 | 3 | ✓ | 1 | |
| 6 | Are there mechanisms in place for faculty development? | 5 | ✓ | 3 | 2 | 1 | |
| 7 | Are faculty members motivated and satisfied so as to excel in their profession? | 5 | 4 | ✓ | 2 | 1 | |
| Total Encircled Value (TV) | | 0 | 8 | 9 | 4 | 0 | |
| Score 6 (S6) = [TV/(No. of Questions *5)] *100 *Weight = | | 12.00 | | | | | |
| Criterion 7 – Institutional Facilities | | | | | | Weight = | 0.10 |
| Factors Score | | | | | | | |
| 1 | Does the institution have the infrastructure to support new trends such as e-learning? | 5 | ✓ | 3 | 2 | 1 | |
| 2 | Does the library contain technical collection relevant to the program and is it adequately staffed? | 5 | 4 | ✓ | 2 | 1 | |
| 3 | Are the class rooms and offices adequately equipped and capable of helping faculty carry out their responsibilities? | 5 | 4 | ✓ | 2 | 1 | |
| Total Encircled Value (TV) | | 0 | 4 | 6 | 0 | 0 | |
| Score 7 (S7) = [TV/(No. of Questions *5)] *100 *Weight = | | 6.67 | | | | | |

Criterion 8 – Institutional Support

Weight = 0.10

| Factors Score | | | | | | |
|---|--|-------------|----------|----------|----------|----------|
| 1 | Is there sufficient support and finances to attract and retain high quality faculty? | 5 | 4 | ✓ | 2 | 1 |
| 2 | Are there an adequate number of high quality graduate students, teaching assistants and Ph.D students? | 5 | 4 | 3 | ✓ | 1 |
| Total Encircled Value (TV) | | 0 | 0 | 3 | 2 | 0 |
| Score 8 (S8) = [TV/(No. of Questions *5)] *100 *Weight = | | 5.00 | | | | |

OVERALL ASSESSMENT SCORE =

$$S1 + S2 + S3 + S4 + S5 + S6 + S7 + S8$$

$$= 3.17 + 12.00 + 7.33 + 6.00 + 9.82 + 12.00 + 6.67 + 5.00$$

$$= 61.98 / 100$$

Comments:

The areas marked with 2 are either not provided in the report or not clearly mentioned in the report. The report asks for faculty publ